



123LiftLine

The NEW Analogue Line for emergency phones in lifts

Introduction

123LiftLine is a simple solution for the Lift industry needing an Analogue Line for the emergency phone unit installed in a lift. The traditional analogue lines from Openreach are currently planned to be switched off in Jan 2027, so the industry needs to update their communications in good time for the deadline.

123LiftLine includes integral power backup enabling the Analogue Line to continue working for up to 15 hours without mains electricity – an essential feature for an emergency lift line service.

123LiftLine is game changed for the UK Lift Industry because it 100% stand alone. It does not need any additional product. It does not need WiFi. It does not need Internet.

Your phone number on **123LiftLine** will normally begin 07 because it uses mobile SIM technology to make the calls, but units with 01 and 02 can also be provided where backwards compatibility is required with a previous line number.

End Users, Lift Suppliers or Lift Maintainers simply rent a 123LiftLine under a contract from 123Telecom, instead of renting an traditional analogue line. In short, you just plug the lift phone cable into 123LiftLine the line will be live.

Using 123LiftLine

123LiftLine is ready to use straight out of the box and requires no configuration whatsoever. Simply connect the aerial (included) to the back of the unit and plug in your phone into one of the two sockets using the converter cable (included) if necessary.

You can then connect the power supply and switch on. After about 1 minute, the LCD display will show you the strength of the mobile network signal and the current date & time. Once these details are displayed you can make inbound and outbound calls to and from your Analogue phone/Lift Phone.



PLUG ANY ANALOGUE PHONE INTO 123LIFTLINE AND IT WILL MAKE AND RECEIVE CALLS VIA THE UK MOBILE NETWORK.



123LiftLine Aerial Extension Options

Any communications equipment which uses the mobile signal is only as good as its aerial.

123LiftLine is therefore available with a number of Aerial options, some of which are simply screwed onto the back of the 123LiftLine unit, whilst others can be connected remote from the actual 123LiftLine unit and connected via an industry standard 50ohm coax extension cable with SMA connectors.

Customers/Partners are also permitted to fit their own 4G compatible aerial technology if they prefer.



123LiftLine Control Centre Auto-Dial Feature

Simply programme 123LiftLine with the phone number of the Lift Phone Emergency Control Centre and 123LiftLine will automatically dial the control centre the instant the Analogue phone goes off-hook. If multiple control centre numbers are added, 123LiftLine will sequence dial through the numbers until the call is answered.

123LiftLine Battery Backup & Extended Life Option

123LiftLine includes integral power backup enabling the Analogue Line to continue working for up to 15 hours without mains electricity – an essential feature for an emergency lift line service.

123Telecom also offer an Extended Life external battery pack which can extend the running time without electricity up to 2 days.



123LiftLine vs Traditional Analogue Line

123LiftLine has been designed to deliver as much of the functionality of an analogue line as possible.

Take a look how it compares, but remember that the traditional Analogue Lines can no longer be ordered or installed in the UK.

FEATURE	Traditional Analogue Line	123LiftLine
Discontinued Service	YES	NO
Provides an Analogue Phone Line	YES	YES
Installation Time	New Analogue Lines are no longer available.	Works out of the box.
UK Phone Number	Beginning 01 or 02	Beginning 01, 02, 03 or 07
Phone Number Area Code	ONLY your local area code	ANY UK area code
Bring your existing Number	Only within in the same exchange area	YES, from any UK area or company
The Line Powers an Analogue Phone	YES	YES
Standard UK dial-tone & ring-tones	YES	YES
Works without electricity	Indefinitely	Up to 15 Hours
Portable	NO	YES
Failure with Line Faults	YES	NO
Can Also Deliver Broadband	YES	NO
CALLER-ID Presentation Standard	SIN227 (Unique to UK)	Bellcorp DTMF or FSK (Used Globally)
Voice Mail Support	YES - Dial 1571	VM Option Planned for 2026
Last Caller Information	YES – Dial 1471	YES – Available on Display
Can be used for Fax and data Modems	YES	NO
Can be used for the Redcare Service	Discontinued	NO
Can be monitored 24/7/365 for line faults with SMS text or email notifications	NO	YES – Planned Service Launch 2026
Requires a Mobile Network Signal	NO	YES (Our default UK network is EE)

Partners, Dealers & Distributors Wanted

If your business has customers who would benefit from 123LiftLine, please call 123Telecom to discuss your opportunity and how we can work together to deliver this unique solution in the UK Telecommunication Industry.

Contact Us

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