# UC-One Telephony

## Unified Communications With UC-One

**UC**-**One**  is an intuitive communications app for business calling, messaging and meetings. Users can participate in 1-1 and group chat including file sharing and screen sharing.

**UC**-**One**  shows your main business phone number or your personal direct dial (DDI) number on outbound calls. This ensures call replies route back via official company phone numbers and not private mobile numbers belonging to your staff.

**UC-One** also permits video calls between any extension on the company phone system fitted with a camera, even if that extension is located in a different building, an overseas office or installed on mobile smartphone or tablet.

**UC-One** is a suite of platform independent software products developed by CISCO to deliver the latest customer experience of Unified Communications to businesses looking beyond the traditional desk phone.

**UC-One** can be installed on PC, Mac, Smartphones & Tablets
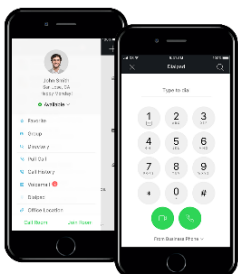


## UC-One for Voice

**UC-One** includes simple keypad dialling and also personal and company-wide address book which can be quickly searched by Name.



Integrated dialling from any other application on your PC or Mac can be quickly achieved using Cut and Paste of the telephone number  into the keypad screen.



Once a call is connected, additional voice calls can be made to start a multi-way conference call.

## UC-One for Presence

**UC-One** includes an advanced Presence system to let you know the status of other extensions on your phone system, regardless where they are in the world.

This is an invaluable asset for companies with staff working from home, since it creates an essential bond of being part of a team and seeing the activity of others in the organisation, whilst they are actually working from home alone.
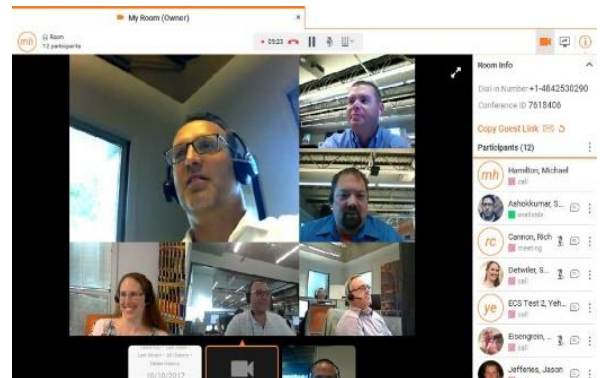
## UC-One for Video Calls

All editions of **UC-One** provide 1-1 video calls for your team between any combination of supported devices.

Video calls can be initiate by any extension which supports video, however the call will be audio only if the receiving device does not support video.

## UC-One for Video Conferencing

The **UC-One Pro** edition takes Video Communications even further by migrating your phone system into a full video conferencing solution with up to 30 people in each virtual meeting room.

Users without a video device can also enter a video conference room on an audio only basis.



*UC-One Pro* Video Conferencing Meeting Room

## UC-One Editions

**UC-One** is available in three editions; **Lite**, **Plus** & **Pro**. You can choose different editions for each user on a mix-n-match basis, in order to deliver the optimum configuration for your business.

If **UC-One** is being used as a replacement for your deskphone, ie there is just ONE device defined as your phone extension, which can be on your PC or Mobile, then you only need **UC-One Lite**.

**UC-One Pro** is only required if you need multi-user Video Conferencing rooms.

|  | UC-One Lite | UC-One Plus | UC-One Pro |
|---|---|---|---|
| 1-1 Audio Calls | Yes | Yes | Yes |
| Audio Conferencing Calls | Yes | Yes | Yes |
| 1-1 Video Calls | Yes | Yes | Yes |
| Message Chats | Yes | Yes | Yes |
| File Transfer | Yes | Yes | Yes |
| Screen Sharing | Yes | Yes | Yes |
| Presence | Yes | Yes | Yes |
| Max Devices | 1 | 5 | 5 |
| Akixi Lite Statistics* | No | Yes | Yes |
| Audio Conferencing Room** | No | Yes | Yes |
| Video Conferencing Calls | No | No | Yes |

**\*\*Akixi Lite Statistics** gives you an Akixi *Extension* licence for collecting statistics about this extension. You will also need one *Supervisor* licence for your phone system to enable you to view, process and analyse statistics on a system wide basis.

**\*\*Audio Conferencing Room** gives you a UK phone number to invite external guests to join a scheduled audio conference call by entering the unique Meeting-ID number.

## UC-One for Multiple Devices

**UC-One Plus** and **UC-One Pro** support up to five devices on the same extension number at the same time.

Inbound calls ring at the same time on all devices and you can answer on whichever device you are using at the time.

Whilst the most common application is to pair your desk phone with your mobile, some customers have five devices: Office Desk Phone; Office PC; Home PC; Smartphone & Tablet.

*Multiple Devices* – **It's Your Call!**

## UC-One for Messaging & Chat

**UC-One** delivers 1-1 and group messaging services between members of your team on whichever device they are using.

Chats can be between two people, or converted into group chats by inviting others into the room.

## UC-One for File Transfer

When users are already in a Messaging Chat, they can send files to each other using the **Send-File** icon.

Each user in the chat is then given the option to Accept or Decline the file transfer request.
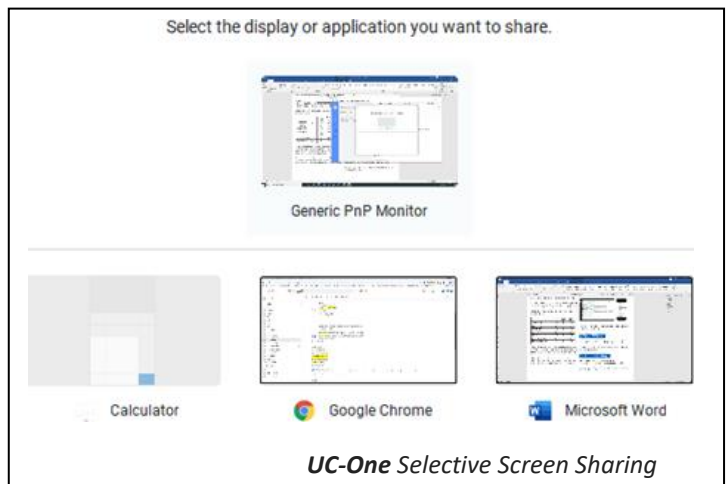
## UC-One for Screen Sharing

When users are already in a Messaging Chat, they can share all or some of their screen with others using the Start-Share icon.

You can share your whole screen, a specific Monitor (in dual monitor configurations), or any specific application window you have open when you initiate the share.

Screen sharing is for viewing only (for security reasons) and the person you share with cannot take over your computer. They can simply see what you are doing on your screen.

*UC-One* Selective Screen Sharing

## Contact Us

**123Telecom Limited**          **Tel:      03300 949 123**
**25 BSC Centre, Hood Road,**      **Website:** www.123telecom.co.uk
**Innovation Quarter, CF62 5QN**    **Email:    team@123telecom.co.uk**